



Who's eligible for the School Student Travel Scheme (SSTS)

Students from Kindergarten-Year 2 are eligible if:

They are a resident of NSW, or an overseas student eligible for free government education.

Aged 4 years 6 months, or older.

No minimum distance criteria applies to these students.

Pre-school children are not eligible for subsidised travel between home and school under the SSTS.

Primary school students from years 3-6 are eligible if:

They are a resident of NSW, or an overseas student eligible for free government education.

The straight line distance from their home address to school is more than 1.6 kilometres.

The walking distance from home to school is 2.3 kilometres or further

Secondary school students from years 7-12 are eligible if:

They are a resident of NSW or an overseas student who is eligible for free government education,

The straight line distance from their home address to school is more than 2 kilometres, or

The walking distance from home to school is 2.9 kilometres or further.

Non-Australian residents and students temporarily in Australia:

Certain non-Australian residents and students temporarily in Australia are eligible for free or subsidised travel, depending on their visa subclass. You will need to quote your visa subclass number when applying for the SSTS, in addition to meeting the standard eligibility criteria

What to do once you've completed your application

Once you have submitted your application online you will need to print it out immediately or email it to yourself to print out later. Then you will need to sign and date it and take it to the student's school for endorsement. The school will then send the application to Transport for NSW for processing and you will be notified of the outcome of your application by email

Additional information or attachments may be required

If additional information needs to accompany the application, e.g.:

Visa subclass category for non-Australian residents

Medical report and certificate

(<https://apps.transport.nsw.gov.au/ssts/assets/documents/ssts-medical-certificate.pdf>)

This information should be prepared or scanned before starting to complete the application form.



Who needs to do a new application

If the student already has a school travel pass, in most cases you won't need to re-apply at the end of the school year for the following year.

For students in rural/regional areas, a new school travel pass (or passes) will automatically be issued at the start of the new school year without you having to re-apply for it. Please contact your operator(s) for information on when and how the student will receive a pass.

However you will need to do a new application if:

Applying for a school travel pass for the first time

Enrolling in Kindergarten

Requesting an additional pass as a result of a new shared parental responsibility situation (e.g. joint custody).

If your home to school free travel period expired.

Importantly, you will need to do an update application if the student has a current school travel pass and:

The student is progressing from Year 2 to year 3

The student is progressing from Year 6 to Year 7

The student's circumstances change, e.g. change of school, home address or school year outside of the usual progression.

If you do need to apply or update the student's details, this must be done by the student's parent or legal guardian if the student is aged under 16 years. Students 16 years and over must complete and then sign the application form themselves if they need to apply. Applications are subject to eligibility criteria.

Please note that transport operators will allow a grace period at the start of the new school year to allow time for students to receive their new pass.



How to apply

You will need an email address to complete the form.

Step 1. Parents (or students aged 16 or over) first fill in the online application form.
(<https://ssts-apply.transport.nsw.gov.au/ApplySSTS/ApplySSTS.html>)

Step 2. Print and sign the form and submit to the school for endorsement.

Step 3. The school will then forward the application to Transport for NSW for processing.

rural/regional students, please contact the operator(s) directly to find out when and where the student's pass(es) will be sent. If you have any questions about timetables or pick up points, please contact the operator.

The application process may take several weeks. You will be informed of the outcome of your application by email.

The previous (blue or green) paper application form is no longer used. However, you can use a new paper application for free travel if you don't have an email address or a computer, or your address isn't being recognised by our systems, or for boarding school students opting for weekend and vacation travel
(<https://apps.transport.nsw.gov.au/ssts/assets/documents/subsidisedTravelSstsPaper.pdf>)

How to change my details

If the student has a current school travel pass for free home to school travel, and the student's details change, for example:

Change of school

Change of address

Change of name

New transport operator required (N.B. Requests are subject to approval)

For rural/regional students, if the update application is successful, a new school travel pass (or passes) will be sent to the school by the transport operator, Please contact the operator directly to find out when and where the student's pass(es) will be sent. If you have any questions about timetables or pick up points, please contact the operator.
(<https://apps.transport.nsw.gov.au/ssts/updateDetails>)

If you don't have ready access to the internet you can phone 131 500 for assistance with your application.